



LEADING TOGETHER

2019 ANNUAL REPORT


Talbert House
Building a Stronger Community...
One Life at a Time.

LETTER TO OUR STAKEHOLDERS

This past year has been filled with opportunities to work through new and reinvigorated partnerships to address the significant challenges to our clients, their families and communities. Poverty, soaring suicide rates and addiction are three areas that required leadership and have been in the forefront of our work throughout Fiscal Year 2019.

We are proud to be one of the founding agencies participating in Project lift, a public/private partnership formed to improve the economic self-sufficiency of families and move them out of poverty. Suicide prevention and increased access to mental health services for students and the elderly and their caregivers has led to partnerships with Cincinnati State, Mount St. Joseph University, Xavier University, Elmwood Place and Saint Bernard. Our response to the opioid epidemic included the expansion of the Engagement Center, open access to treatment and wider availability of Medication Assisted Treatment, ongoing community education events and widespread distribution of lifesaving Narcan.

The year was filled with programmatic successes that include the following highlights:

- We served over 24,200 clients face to face and another 80,200 in hotline and prevention services with our client's ages ranging from age 3 to 97.
- The consolidation of our Oakley and Walnut Hills offices allowed us to integrate outpatient behavioral health services, case management, primary care and housing services.
- Our permanent supportive housing continues to expand with a third Freeda Kay house in process and a 63 unit Low Income Housing Tax Credit Project underway near Findlay Market.
- Vocational services were provided to over 2,200 men and women in our community correctional programs helping them prepare for and secure employment.
- We refreshed our mission, vision and values to reflect today's reality. Empowering children, adults and families to live healthy, safe and productive lives is the mission that guides and inspires us.

Together we are leading through challenging times and focusing on our strengths and opportunities. We are proud to share the FY19 Talbert House Annual Report with you. In addition to performance data, please take a moment to read a few stories of the impact we have made on the individuals we serve. This would certainly not have been possible without your support, engagement and commitment.

Sincerely,



Neil Tilow
President/CEO



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DON'T FOLLOW – BE A LEADER

JuJuan heard about the Comprehensive Case Management Employment Program (CCMEP) from his mom when he was 15. He didn't want to work over the summer – he wanted to hang out with his friends and have fun. He was shy and anxious that first day of orientation.

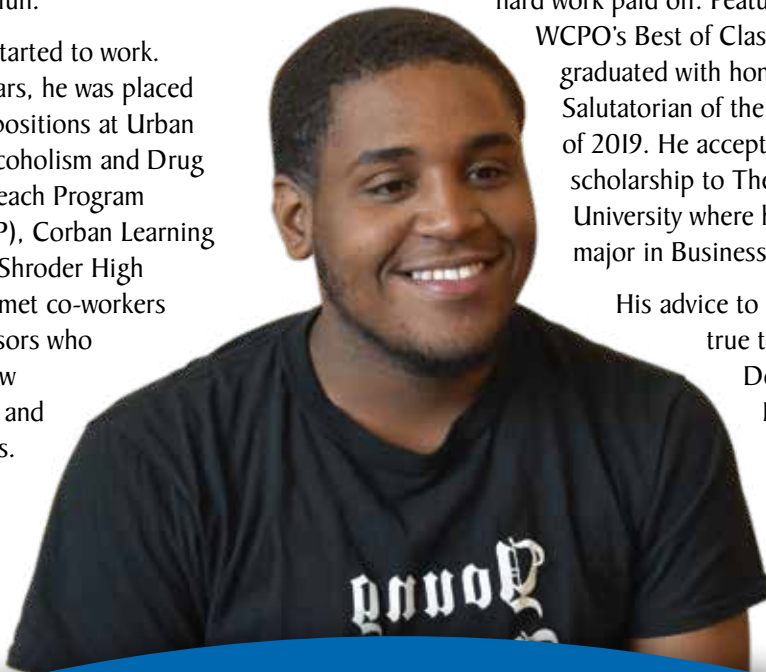
But he went to the group sessions and when he started to learn new work skills, his interest grew. As the weeks passed he learned how to dress in a work environment, deal with conflict in the workplace and open up to others. The participants discussed developing their own brand. For JuJuan, meeting new people was fun.

And so he started to work. Over the years, he was placed in summer positions at Urban Minority Alcoholism and Drug Abuse Outreach Program (UMADAOP), Corban Learning Center and Shroder High School. He met co-workers and supervisors who gave him new experiences and relationships.

Respect others. Never give up. Be optimistic. Have goals. These lessons he learned at CCMEP he began to apply in school. "I made connections for my future that included my CCMEP coach, job site supervisors, co-workers and friends." He joined the Outdoor Adventure Club and became active in Student Council, Men of M.O.R.E and the Shroder Academic Team. He became a mentor at John P. Parker Elementary School. He went on college tours and began exploring career options.

With his parents cheering him on, JuJuan's hard work paid off. Featured in WCPO's Best of Class, he graduated with honors and was Salutatorian of the Shroder Class of 2019. He accepted a full ride scholarship to The Ohio State University where he plans to major in Business.

His advice to others? "Be true to yourself. Don't follow. Be a Leader."



CCMEP (Comprehensive Case Management Employment Program) connects low-income 14-24 year-olds to education, training and employment opportunities. Talbert House, Easterseals, Community Action Agency and Urban League of Greater Southwestern Ohio work together under the leadership of Hamilton County Department of Job and Family Services and the Southwest Ohio Workforce Investment Board to provide career pathways out of poverty.

AWAITING CONTINUED HAPPINESS

At the age of 28, Shawn has a lot of good things going on in his life, but it didn't come easy. Around the age of 10, he started drinking and smoking marijuana. Pills followed and by the age of 19, heroin was all he could get. He stayed mostly in his room. A select baseball player in high school, he was kicked off the team. "It wasn't my priority." Over the course of those years he became more and more isolated.

In January 2015, he overdosed on heroin laced with fentanyl and wrecked his car on the highway. The day Hamilton County Common Pleas Judge, Kim Wilson Burke, sentenced him to ADAPT – the Hamilton County Drug Court program – his mom told him it was likely a blessing in disguise. And she was right. "The Judge made the decision for me that was exactly what I needed." After leaving the residential program in April 2015, he relapsed in May. "I found out I couldn't stay sober by myself."

The Judge placed him back at ADAPT and with

a new opportunity he focused on removing isolation and building a support team. Over the years, he repaired his relationships with his family. He found a job and has been working there for the past 4 years. He attended meetings, connected with his sponsor and sponsored others. He became a youth baseball coach for kids in the West End.

Sober since May 21, 2015, Shawn is grateful for the support of his family, employer and treatment team – all who were there to celebrate his graduation from the Drug Court. He grew up wanting to help people,

but it wasn't until his graduation from

ADAPT that he began to see it as a possibility. Today he has strong

relationships with his parents,

siblings and niece. He moved in to

a new apartment, has a supportive

girlfriend and just accepted a new

position in the treatment field. "I

feel really good today. Better than

I ever thought I could feel. I had

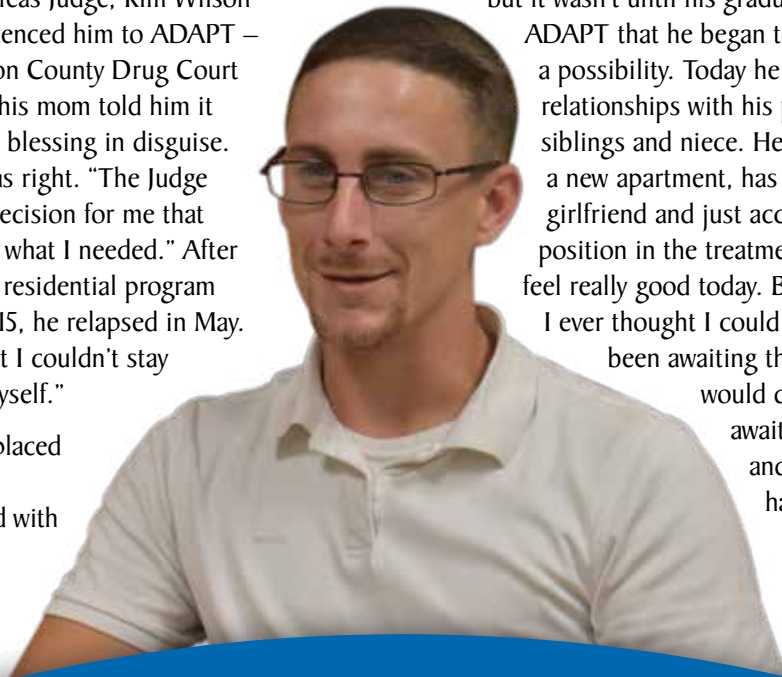
been awaiting the day I

would die. Now I am

awaiting growth

and continued

happiness."



ADAPT (Alcohol & Drug Addiction Partnership Treatment) serves adults with felony alcohol or drug related offenses. Together the Hamilton County Mental Health & Recovery Services Board, Hamilton County Drug Court, Central Community Health Board, First Step Home, Prospect House and Talbert House are leading the change from addiction to recovery.



DETERMINED TO MOVE PAST ADDICTION AND HOMELESSNESS

After decades of addiction to crack cocaine, Stacy decided she wanted to be sober when she turned 50. The mother of four and grandmother of four, she had been in and out of treatment and hit what she calls "1001 bottoms". She found Talbert House through a referral from the Off the Streets program.

Homeless, but in recovery, she was skeptical of a program that would pay her rent until she could pay it on her own. She was determined to show her mother she could do it and put all her energy into her recovery. Stable housing was the foundation that had been missing over the years.

When she met her housing case manager at Talbert House, she was in recovery, armed with a GED and thankful she had no felony convictions. The idea of a permanent home was the motivation she needed. "I kept my part of the bargain. I stayed clean and I worked." The longer she stayed sober the more confident she became. With the help of her housing

case manager, she moved in to her new apartment in College Hill in September 2017. She worked, but the jobs did not provide long term stability. Her determination paid off and she was hired in November 2018 as a Patient Care Technician at Center for Addictions Treatment, a partner agency.

Sober since November 5, 2016, she was able to pay her full rent in July 2019. After 35 years battling addiction and homelessness, she never thought she would be where she is today. Stacy was honored recently as Patient Care Technician of the month and with

the help of her mom, purchased her first car. She is actively involved in Narcotics Anonymous and working her steps with the help of a sponsor. She talks to her mom almost daily and has regular contact with her children and grandchildren. She feels blessed to have this second chance that so many of her friends did not get. "My kids respect me now. They actually ask for my advice and that feels good. I have come so far."



Permanent supportive housing provides safe and affordable housing for formerly homeless individuals and families. In addition to the traditional landlord/tenant lease, the program is enriched by the supportive services designed to maintain a sober living environment and financial stability. Partners include Strategies to End Homelessness, funders, donors, volunteers and many dedicated community organizations.

TOGETHER, IN 2019, WE ACCOMPLISHED

1

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TIME

24.2
THOUSAND
DIRECT
SERVICES

80.2
THOUSAND
HOTLINE AND
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SERVICES

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David Niedenthal
Lisa Niedenthal
Victoria Niedenthal
Aerial Nies
Robert Offutt
Brenda Oliver
Linda Ott
Our Lady of Victory School
Sherry Peterson
Laurie and Fredric Phillips
Janyt Pockros
Diane Porteous-Ervin
Travis Price
Betty Prince
Carley Quinter
Sandy and Charles Rabe
Lynelle Rabkin-Czarnecki
Maury and Sandy Raizes
Isabella Ramsay
Veronica Ratliff
Sharon Ray

Matt Reddy
Queshell Redmond
LaTonya Reese
Monica Remmy
Rebecca J. Repp
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Suzanne Rubin
Heather S. Russell
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Barbara Sample
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Jaclyn Schmerge
Meghan Schmidt
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David and Abby Schwartz
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Katelyn and Adam Smith
Sharon Smith
Amber Smith
Bethany Smith and Craig Bucher¹
Mary Spaeth
Stephanie Spencer
Dr. and Mr. Kimberly and
Steven Sperber
Craig and Kathy Spicer
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Jo Ellen Spitz
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Karen Terlinden
Emily Y. Tideman
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Kenneth Toney
Nancy and Jim Toon
Antoinette Trimble
Kathleen Troescher
Shawntelle Turley
Kamaria Tyehimba
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Patricia Walsh
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Darcy Watt
Martina Weber
Pamela M. Weber
Sherry Weil
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Gary Weiler
Edward Wertheimer
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Maurice and Jan White
Roy White
Regina Whittington
Melissa Wilhelm
Natalie Williams
Tiffany Williamson
Nancy Wilson
Barbara Wolf
Myron and Joanne Wolf
Alex Wolfe
Caleb Wood
Dave Woodke
Jake Worley
Taffy Xu
Reesa and Larry Yarkin
Marvyn Youkilis

GIFTS IN KIND

Adorn USA
Alfio's Buon Cibo
Alleen Manning
Amy Ward
Anna Sluh-Combs
Axis Alley
Babette Johnson
Barbara Bonds
Barbara Gould
Barbara Reed
BB Riverboats
Beth and David Spencer
Bethany Smith and Craig Bucher
Bev and Terry Dullaghan
Blossoms Florist
Body Alive
Bonefish Grill - Hyde Park
Bonnie Hibbard
Boomtown Biscuits & Whiskey
Brad Root

Breanna and Caleb King
Brian and Rachel Rasmussen
Brittany M. Carr
Burn Boot Camp
Carmatillie Chocolates
Carmen Schrand
Carol Goodman and
John Simmons
Cheri Schnitker
Cherryll Christensen and
Walter Hulon
Chuy's
Cincinnati Art Museum
Cincinnati Arts Association
Cincinnati Ballet
Cincinnati Bengals
Cincinnati Museum Center
Cincinnati Observatory
Cincinnati Reds Hall of Fame
and Museum
Cincinnati Shakespeare Company
Cincinnati Symphony Orchestra
Cincinnati Vending
Cincinnati Zoo & Botanical Garden
Cincy Fit Foodie
City BBQ
Cork N' Bottle
Cushman & Wakefield/Cincinnati
Commercial Realtors
CYCLEBAR - Hyde Park
Daniel Buckley and
Ann Marie Tracey
David and Karen Hoguet
David and Lisa FitzGibbon
Debbie Timmers
DEFINE: Oakley
Delores Thomas
Donna Carr
Donna Gray
Duck Donuts
Embers
Empowerment Tribe
Ferrari's Little Italy & Bakery
First Unitarian Church
Full Throttle Indoor Karting
Funky's Catering
Gameworks - Newport
George and Lynn Doland
Glen Hibbard
Global Workplace Solutions
Good Shepherd Lutheran Church
Hofbrauhaus Newport
Holly Dorna Judy Rhodes
Home Depot
House Cafe & Catering
Humana, Inc.
I'm With Kelly Personal Fitness
Integrative Health &
Sports Medicine, LLC
Jamie and Garrett Goben
Janice Crago
JBM Elite Personal Training
JCV Jewelry
Jean Robert's Table
Jim Broft Salon Central
John Harrison
Kate and Christian Rahe
Katie and Tyler Beard
Kaze
Keeneland Association Inc

KEY

1 – denotes Gift in Kind

2 – denotes 21st Century Society Member

3 – denotes Deceased

Every attempt is made to ensure accuracy of this donor list.

Please accept our apology for any errors or omissions.

Please notify us of changes at 513-751-7747.

Kendra Scott - Kenwood
Towne Center
Know Theatre of Cincinnati
Kona Ice
Kristina Shevchik
Kroger - Norwood
La Soupe
LaRosa's
Leslie McNeill
Lynn Durban
Macaron Bar
Mailender, Inc.
Mallory Lewis
Margaret Gilbert
Marilyn Zayas
Marriott Cincinnati Rivercenter
Martha Booth
Melanie Onnen
Mercer
Metropole
Midland Atlantic Properties
Mike Farrell
Morgan Ball
Naitique
Newport Aquarium
Nicole Hamilton
Nothing Bundt Cakes - Cincinnati
OCD Cakes
Old Kentucky Bourbon Bar
OTO Supply Company
P.F. Chang's
Pam Kuntz
Phillips Edison & Company
Playhouse in the Park
Please
Procter & Gamble
Rachel Schramm and
Aaron Epstein
Reinhart Foodservice
Rumpke Consolidated, Inc.
Rusty Bucket Restaurant
and Tavern
Sam Rossell
Sarah and Brian Roll
Sarah and Luke Schamer
Scott Griffith
SDR + Company
Sephora Crestview Hills
Shannon Meyer
Sharon Grogan
Shelbey and Jordan Phillips
Shelly Lunsford
Silverlake a Family Place
Skyline Chili
Stacey Hungler
Streetside Brewery
Suzette and Michael Fisher
Taft Museum of Art
Teri Nau
Terrence Loftus
The Beach Waterpark
The Delish Dish
The Heart Health Coach
The Party Source
The Phoenix
The Plastic Surgery Group
The Rivertown Brewing Co
The Woodhouse Day Spa
Cincinnati
The Woodhouse Day Spa NKY

Thunderdome Restaurant Group
Towne Properties
TriHealth, Inc.
Trio Bistro
United Dairy Farmers
University of Cincinnati Athletics
Vennefron Signs
Via Vite
Victoria Irwin
WellFit
Western & Southern
Financial Group
Wolfgang Kreutzer
Xavier Athletics
Yvonne Callahan
Zach Sence
Zip's Cafe

IN MEMORIUM

In Memory of Philip S. Cohen
John Beamer
Patricia Bennett
Carol Berglund
Mark and Carol Berliant
Robert and Maryann Betagole
James and Judith Boyle
Andy and Amy Brainard
Ron and Janet Brennenman
Nancy Bronska
Julie and Barry Brooke
Pearl K. Brostoff
Albert³ and Marian Brown
Dr. Donald and
Mrs. Linda Brown
Dr. C. Ralph Buncher and
Maxine Berkman
William and Beth Ann
Burwinkel
Robert and Linda Cady
Lynn and David Califf
G. Alexander and
Ruth Campbell
Rick and Joan Chouteau
John and Julie S. Cohen
Lois Cohen
Sheila and Philip J. Cohen
Harvey and Jane Cohen
William and Karen Confoy
Sondra and Tom Cristal
Bonnie Croll
George and Mary Croog
Maris Delano
Lou and Patricia DiCerbo
Dorothy and John Doughty
Michael and Marie Ducros
Patricia Duke
Stewart and Ellen Dunsker
Rosemary Edwards
Julie Elkus
David and Kari Ellis Family
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Roberta and Melvyn³ Fisher
Daniel Fisher
Renee and Rusty Frankel
Richard and Judy Frimer
Lori and Larry Garon
John D. Garson
Debbie Garvey

Dean and Louise Gaudin
Diane K. Goodman
Madeleine Gordon
Barb and Stuart Goret
Linda and Gary Greenberg
Ellen Greenberger
Louis and Beth Guttman
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William and Dorothy Hagman
Dr. Harvey J. and Marlene Harris
Louise A. Head
John L. Heilbrun
Fred and Patti Heldman
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Foundation
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Ralph and Sylvia Heyman
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David and Karen Hogue
Deborah R. Holt
John Homoele
Patricia Houston
John and Donna Johnson
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Julie Kantor
Marcia Kaplan
Arlene and Bill Katz
Gloria H. Kelley
Margo Kirstein
Jerry and Nancy Klein
Lois Klein
Donald P. and
Marianne Klekamp
Debra Kostantos
Mark and Pamela Kuby
Tod Leonard
Laura and Jeff Leonard
Julie Lerner
Judy and Mayer Levitt
Helen Liebman
William S. Magnus
Susan Marcus
Peter and Rita Mariani
Bill Markovits and
Nancy Greiwe
Lynne McAlevey
William McDonough and
Barbara Zack
Michael Meredith
Carol Moffat
Joan Mosher
Leslie Newman
Megan Parker
Laurie and Fredric Phillips
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Maury and Sandy Raizes
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Robert and Emmy Rosenberg
Robert Louis and
Josephine Rosenblum
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Strauss Rosenthal
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Suzanne Rubin
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Neill and Joan Schmeichel
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Melissa K. Schwartz
Stephen Schwartz
Beth Seidel
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David Singer
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Harold Spitz
Jo Ellen Spitz
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Maurice and Jan White
Roy White
Barbara R. Wolf
Myron and Joanne Wolf
Reesa Yarkin
Marvyn Youkilis
Greater Cincinnati Foundation
Magnum Venus Products
United Way of Greater Cincinnati
In Memory of Miranda Rose
Cracraft
Kelli Cook
Don Dunton
Sarah Mills
Neil and Sally Tilow
Karla A. Wilson
Taffy Xu
Western Brown Local Schools
In Memory of Tom Fenske
Roger and Mary Jo Bernhard
Stephanie Cheek
Michelle Sisk
In Memory of Rachel Ferenc
Judy Bruns
In Memory of Joel Herzig
Stewart and Ellen Dunsker
In Memory of Red McNeill
Michael and Fran Harmon
John and Nancy Silverman
In Memory of Joan Nau
Raye Allen
Eileen and Mark Beckman

Bernie and Mary Kay Calonge
Brittany Carr
Melba and Donald Cummins
Crystal Decker
Paul DeMarco and Karen Smith
Holly Dorna and Judy Rhodes
Lisa Etlason
Jodi Gillman
Suzanne Gillman
Janean Goldsmith
Debbie Herbers
Kelly Hibner-Kalb
Gwen Koenig
Stephanie Kunkel
Jim Lang
Michelle McMullen
David Niedenthal
Lisa Niedenthal
Victoria Niedenthal
Hyde Park Place Neighbors
Maryellen and Carlos Pinzon
Monica Remmy
Margaret and James Ring
Julie and John Seale
Tammy Sharp
John and Nancy Silverman
Kimberly and Steven Sperber
Karen Terlinden
Jenna Toon
Patrick and Marilyn Tribbe
Jane Wintz

In Memory of Terrance Quillen
Sharon Smith
Barbara Sample

In Memory of Tonya Jane
Mitchell Robinson
Marilyn Kaplan

IN HONORARIUM

In Honor of Jay and Sumeet Bedi
John Hudek

In Honor of Richard Bodner
Doc Huffman

In Honor of Reeta Brendamour
David and Kari Ellis Family
Fund of the Greater
Cincinnati Foundation

In Honor of Jim Chalfie
John and Nancy Silverman

In Honor of Timothy Hollingsworth
Kara Huesman

In Honor of Alan Piker
David and Kari Ellis Family
Fund of the Greater
Cincinnati Foundation

In Honor of Betty Prince
Betty L. Prince

In Honor of Betsy Shapiro
Robert Shapiro

In Honor of Ted Silberstein
Michael and Fran Harmon
John and Nancy Silverman

In Honor of John Silverman
Midland Atlantic Properties

In Honor of Anonymous
Mark Barngrover



YEAR IN REVIEW FY 2019

AWARDS RECEIVED

- National Alliance on Mental Illness (NAMI) Exemplary Case Manager – Scott Elsbrock
- Hebrew Union College-Jewish Institute of Religion Ted Silberstein honored
- Greater Cincinnati Homeless Coalition 2018 Jimmy Render Award – Lisa Kuntz
- Family Nurturing Center Lisa Knutson honored
- American Society for Public Administration (ASPA) Program Excellence – Engagement Center
- Hamilton County Mental Health and Recovery Services Board Volunteering is Phenomenal Award – Cathy Crain
- Franklin Area Chamber of Commerce 2019 Perry Maxwell Award – Franklin HOPE Team

AWARDS GIVEN

- 2018 Ernest Talbert Award: Ed Latessa
- 2018 Agnes Seasongood Award: District Chief Cedric Robinson
- 2018 Community Service Award: Gwen McFarlin
- 2018 Richard Shenk Visionary Award: L & L Nippert Charitable Foundation
- 2018 Employee of the Year: Ray Rush
- 2018 Outstanding Employees: Mollie Flynn, Leslie Hctor, Sydney Priest, Shericeia Scott and Jenna Toon
- 2019 Pam McClain Scholars: Erin Curry-Ziegler, Kevonyah Edwards and Jessica Tubbs
- 2019 Fathers of the Year: Bob Kohlhepp and Richard Rose



EVENTS

- Bowling for the Brave
- Bang Bang in Paradise
- Opioid Awareness Week
- Annual Luncheon
- Jim Chalfie, Ted Silberstein celebrate 50 years of board tenure
- Ambassador Holiday Benefit
- Hamilton County Children's Services levy passes
- Make Camp Possible
- Fatherhood Luncheon
- Fatherhood Community Celebration

NEW PROGRAMS/SERVICES

- Peer Recovery Coaching
- Project lift


Talbert House
 Building a Stronger Community...
 One Life at a Time.

REVENUE SOURCES FY 2019 (JULY 2018 – JUNE 2019)

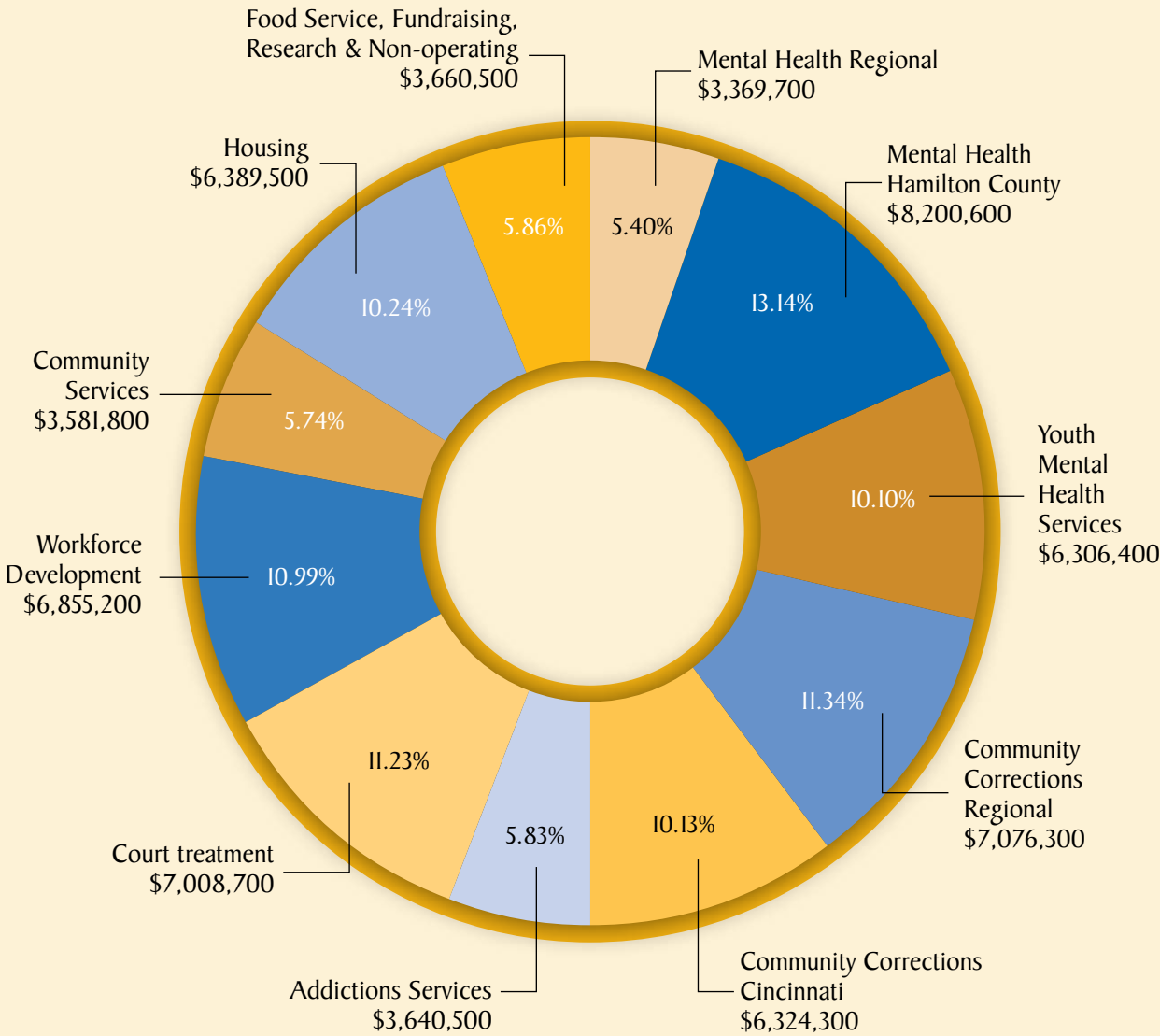
(UNAUDITED)

PROGRAM	AMOUNT	% OF TOTAL
Medicaid	\$11,617,700	19.97%
Hamilton County Mental Health and Recovery Services Board	10,349,600	17.79%
Ohio Dept. of Rehabilitation & Correction	9,145,900	15.72%
Hamilton County Department of Job and Family Services	7,437,000	12.79%
Hamilton County Commissioners & Courts	4,949,100	8.51%
Facility Governing Board of Butler, Clermont & Warren Counties	3,875,300	6.66%
Federal Bureau of Prisons	1,884,700	3.24%
Client Fees	1,571,700	2.70%
Strategies to End Homelessness	1,520,000	2.61%
U.S. Department of Veteran Affairs	1,394,000	2.40%
Corporation for Supportive Housing	1,001,000	1.72%
Mental Health Recovery Services of Warren & Clinton Counties	522,500	0.90%
Other Public Contracts	519,000	0.89%
Brown Co. Alcohol, Drug and Mental Health Services Board	413,800	0.71%
Medicare	378,000	0.65%
SW Ohio Region Workforce Investment Board	361,600	0.62%
United Way of Greater Cincinnati	325,700	0.56%
Ohio Department of Mental Health and Addiction Services	177,700	0.31%
Ohio Office of Attorney General	158,000	0.27%
Health Source of Ohio	124,100	0.21%
Ohio Commission on Fatherhood	118,200	0.20%
Butler County Mental Health & Addiction Services Board	116,800	0.20%
City of Cincinnati	87,800	0.15%
Butler County Educational Service Center	72,300	0.12%
Cincinnati Public Schools / Ohio Dept of Education	49,600	0.09%
TOTAL PROGRAM REVENUE	\$58,171,100	100.00%

NON PROGRAM REVENUE		
Non-Public Funded Sources	\$1,074,400	
Contributions	1,183,200	
TOTAL	60,428,700	
Intercompany Revenue	2,457,300	
TOTAL REVENUE	\$62,886,000	
UNRESTRICTED NET ASSETS	\$16,556,800	

EXPENSE SUMMARY

FY 2019 (JULY 2018 – JUNE 2019)



Programs	\$56,270,800	90.16%
Administrative	5,725,600	9.17%
Fundraising	417,100	0.67%
TOTAL EXPENSES	\$62,413,500	100.00%



Talbert House is a community-wide nonprofit that operates within five service lines:

ADDICTIONS ● COMMUNITY CARE ● COMMUNITY CORRECTIONS ● HOUSING ● MENTAL HEALTH

OUR MISSION

Empowering children, adults and families to live healthy, safe and productive lives.



EXECUTIVE OFFICE
2600 Victory Parkway
Cincinnati, OH 45206-1711

(513) 751-7747 Phone
(513) 751-8107 Fax
www.talberthouse.org

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Donna Hansen
Hansen Design Studio

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